Reinventing Healthcare Finance with Autonomous RCM and Deep Learning Precision

alldigi tech
formerly allsec technologies
A digitide company

Overview

The client is a leading player in the beauty and wellness sector, recognized for offering over 2,400 products from 100% authentic brands, including cosmetics, skincare, and personal care items. Adhering to market changes, the client wanted to migrate their payroll system and integrate it with their ERP platform, enhancing efficiency, accuracy, and employee satisfaction.

Objective

Migrate and integrate the existing complex payroll system with real-time ERP to ensure minimal disruption in payroll processing.

Business Challenges

The client struggled to manage their large, dynamic workforce and the need for real-time data synchronization, particularly for store workers. This led to difficulties in meeting tight payroll deadlines and accommodating diverse compensation structures. They faced issues in maintaining seamless payroll migration and accuracy across varied compensation plans. Their primary challenges were:

- **Complex Migration:** Migrating 17,000+ payroll inputs with high downtime.
- **Dynamic Adjustments:** Managing last-minute payroll inputs before deadlines.
- **Inefficient Compensation:** Inconsistent compensation structures of employees increasing errors.

The Solution

We implemented an advanced API integration in the existing payroll process of our client to enable real-time data exchange and rationalize payroll workflows. We introduced a flexible processing system to handle last-minute payroll adjustments efficiently and maintain smooth operations for 1,200+ retail workers with precise disbursement timelines. We provided robust support through a virtual help desk and alumni portal for smoother transitions. Despite initial delays, the migration and integration were executed swiftly within the planned timeline.

Value Delivered

Our solution modernized the payroll processes, eliminating disruptions and ensuring accurate compensation for all employees of the client. Additionally, the automation of compensation plan processing and seamless onboarding of new joiners significantly improved the employee experience, while reducing errors.

99.9% Payroll Accuracy, reducing errors to just 0.01%.	**Zero Disruption** Seamlessly managing 17,000+ inputs monthly with unparalleled precision.	**Client Recognition:** for adaptability, efficiency, and seamless payroll adjustments under pressure.

Business Benefits

Enhanced Payroll Accuracy	Error-Free Compensation	Automated Workflows	Employee Satisfaction

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